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EDUCATION

SAYBROOK INSTITUTE, San Francisco, California
Ph.D. – Human Science - 1998

ROLLINS COLLEGE, Winter Park, Florida
Master of Arts - Counseling & Guidance - 1978

COLUMBIA COLLEGE, Columbia, Missouri
Bachelor of Arts - 1977

EXPERIENCE

Vocational Counseling
Vocational Rehabilitation Counseling
Death & Grief Counseling
Crisis Intervention Counseling
Personal Development Counseling
Clinical Hypnotherapy

Vocational Expert:

Social Security Administration
Personal Injury Trials
Workers' Compensational Hearings

Social Security Claimant Representation

Lectures and Training:

Death and Dying
Personal Development
Business Management
Vocational Counseling
Vocational Forensic Services
Medical & Vocational Cost Containment Services

Faculty: National-Louis University

Program Coordinator – Health Studies Department: National-Louis University

Developed 4 Health Care Management Companies

CERTIFICATION

Vocational Expert
Social Security Administration
#0440-84-6717

Qualified Rehabilitation Provider
State of Florida
#0000339

Certified Disability Management Specialist
Commission on Disability Management
#00849

Licensed Mental Health Counselor
#MH1226

Certified Cognitive Behavioral Therapist
#C18913

PROFESSIONAL ORGANIZATIONS

International Association of Rehabilitation Professionals (IARP)
Chair, Standards Compliance Review Board

American Board of Vocational Experts (ABVE)

National Organization of Social Security Claimant's Representatives (NOSSCR)

National Board of Cognitive Behavioral Therapists (NBCBT)

American Association of Christian Counselors (AACC)

American Mental Health Counselors Association (AHCA)

Association of Death Education & Counseling (ADEC)

International Association of Near-Death Studies (IANDS)

PUBLICATIONS

Article – Rehabilitation Technology Associates Newsletter
“The Effects of the Information Age on Private Rehabilitation Services” – 11/90

Article – CCM Customer Service Newsletter
“Returning Organ Transplant Recipients to Work” – 11/91

Article – Whole Life News
“On Being Human” - 06/94

Article – Whole Life News
“Near-death Experiences” – 07/94

Article – Whole Life News
“Do Angels Exist?” – 08/94

Article – Whole Life News
“What Is Fear?” – 10/94

Article – Whole Life News
“Fear of Death” – 11/94

Article – Whole Life News
“Euthanasia – An Act of Love” – 12/94

Article – National Organ Transplant Foundation – New Life Times
“The Vocational Impact of Organ Transplantation” – 03/95

Article – National Organ Transplant Foundation – New Life Times
“Meditation and Mystical Experiences” – 04/95

Article – National Organ Transplant Foundation – New Life Times
“Stress Management” – 09/95

Article – Women’s Business Journal
“It’s Not Fair!” – 09/98

Article – Voice Newspaper
“The Benefits of Private Bill Review Services – 05/04

Article – UPC Press
“Stress Management in Our Time” – 02/04

Article – UPC Press
“Finding Time to Manage Time” – 04/04

Article – UPC Press
“It’s Not Fair – An Unhealthy Attitude” – 05/04

Article – UPC Press
“The Gift of Communication – Importance of Listening” – 10/04

Article – UPC Press
“The Gift of Communication – Verbal Communication” – 11/04

Article – UPC Press
“The Gift of Communication – Communication through Touching” – 12/04

Past Newsletter Editor
Florida Association of Rehabilitation Professionals in the Private Sector

Past Newsletter Editor
Florida Claims Association

CONSULTING HISTORY

Colegio Nuevo Granada
Bogotá, Colombia
Grief Counseling
Business Management
Communication Skills
Value Awareness for Students
Suicide Awareness
Stress Management for Teachers

Fundacion Omega
Bogotá, Colombia
Hospice services

Seguros Bolivar
Bogotá, Colombia
Medical Cost Containment
Workers' Compensation & group Health Claims management

Resource Opportunities, Inc.
Vocational Rehabilitation service expansion
Cost Containment Services

TEACHING HISTORY

National Louis University - College of Arts & Sciences

Bachelor of Sciences - Health Care Leadership Program
Overview of Health Care
Professional Writing Skills
Health Care Systems
Presentation Skills in Health Care
Educational Delivery in Health Care
Educational Assessment in Health Care
Finance & Physical Resource Administration
Principles of Supervision in Health Care
Planning & Evaluation in Health Care

Bachelor of Sciences - Applied Behavioral Sciences Program
Effective Interpersonal Relationships
Managerial & Supervisory Behavior
Dynamics of Group Behavior
Professional Communication
Leadership in a Changing World
Culture and Self
Effective Learning Strategies
Introduction to Sociology

Masters of Arts - Psychology
Advanced Theories of Personality
Advanced Developmental Psychology
Theories of Cognitive Psychology
Child and Adolescent Development
Later Adulthood and Aging

Thesis Chair:

“Developing a Gender and Culturally Specific Treatment Modality to Improve the Quality of Life for Minority Women Substance Abusers”

“Eating Disorders in the Female Hispanic Community”

“Alternative Rehabilitation Programs for Juvenile Offenders”

Thesis Committee Member:

“Reasons Teenagers Run Away from Foster Care”

“Male Emotional Development in the Absence of Maternal Bonding and the Current Techniques Being Used to Aid in the Treatment of These Boys in an Effort to Reduce their Trend Towards Violence”

Masters in Health Care Administration

Introduction to Health Care Administration Graduate Studies

Policies & Trends in U.S. Health Care

EMPLOYMENT HISTORY

National-Louis University – 09/01/05 - Present

Assistant Professor & Florida Health Studies Program Coordinator

Services: Undergraduate and Graduate Education

Lutz-San Filippo – 12/01/95 - Present

President and Executive Director

Services: Vocational Consulting; Social Security Disability Representation; Mental Health Counseling

Occupational Health Systems, Inc. – 07/01/99 – 08/01/03

CFO & Clinical Director

Services: Managed Care Organization

Preferred Works, Inc./Adjustco/CCM – 02/18/91 – 11/30/95

Vice President – Executive Director

Services: Medical & Vocational Cost Containment

American International Group, A. I. Health & Rehabilitation Services – 01/01/87 – 10/31/90

Vice President – Operations/Systems

Services: Medical & Vocational Cost Containment

Employee Rehabilitation Services – 09/01/85 – 12/31/86

President and Director of Services

Services: Medical & Vocational Cost Containment

Vocational Information Services – 09/01/85 – 12/31/86

President and Director of Services

Services: Medical & Vocational Information

Crawford and Company – Health & Rehabilitation - 06/15/79 – 08/31/85

Director of Rehabilitation – Central Florida

Orlando Regional Medical Center - 06/15/76 – 06/15/79

Inpatient Psychiatric Unit

Mental Health Technician

U.S. Navy - 03/03/70 – 09/24/78
Operating Room Technician/Hospital Corpsman

SEMINARS, TRAINING, AND LECTURES GIVEN

Aloma Baptist Church
Stress Management

American Academy of Bereavement
The Value of Near-death Experience Stories to Reduce the Fears of Death
Working with the Terminally Ill

American Association of Christian Counselors
The Value of Near-death Experience Stories to Reduce the Fears of Death
& Bereavement

American International Health & Rehabilitation Services
Use of High Technology in Vocational Rehabilitation
Vocational Expert Testimony
Methodology of Rehabilitation Management

Association of American Schools in Central America, Colombia, the Caribbean, and
Mexico
Teambuilding and Cooperative Relationships

Boone High School
Hypnosis

Center For Independent Living
Self-Approval Satisfaction

Central Florida Claims Association
Stress Management/Relaxation
Hypnosis
Working with the Terminally Ill & Near-Death Experiences

Central Florida District – Florida Association of Rehabilitation Professionals in the
Private Sector
Applications of Clinical Hypnosis

Central Florida Mental Health Counselors Association
Therapeutic Use of Near-death Experience Stories

Colegio Nuevo Granada, Bogotá, Colombia
Dealing with the terminally Ill
Helping Children Deal with Death and Dying
Death, Dying and Grief
Near-death Experiences
Clinical Hypnosis
Stress Management

College Park Baptist Church
Stress Management
Career Development
Death & Dying

Colombian National Television
Near-death Experiences

Cross-Cultural Awareness Group
Multiple perspectives of Euthanasia

First Baptist Church Longwood
Peacemaker
Stress Management for Women
Stress Management for Seniors

North Park Baptist Church
Improving your Serve

Columbia College
Current Trends in Industry
Current Trends in Employment

C.N.A. Insurance Company
Stress Management/Relaxation
Vocational Rehabilitation – What it is and How to Use it

Crawford Health & Rehabilitation
Job Seeking Skills
Tests and Measurements
Application and Use of the Ability Information System
Office Automation
Employment Trends – 1985

First Baptist Church – Longwood
Peacemakers

Florida Association of Rehabilitation Professions in the Private Sector
Dealing with Death
Rehabilitation to the Terminally Ill

Florida Claims Association
Stress Management/Relaxation
Stress Management through Better Communication
Better Management through Better Communication
Working with the Terminally Ill & Near-Death Experiences

Florida Counselors Association
Multiple Personality Disorder – A case study

Florida Department of Revenue – Audit Division
The Value of Hospice programs

FVEWAA Annual Conference
Use of an automated vocational transferable skills system

Glenridge Middle School
Dealing with Terminal Illness
Near-death Experiences
Death & Dying

International Association of Near-Death Studies
The Use of NDE Stories to Reduce the Fears of Death & Bereavement

Mid Florida Council of the Blind
Self-Approval Satisfaction

National Association of Rehabilitation Providers in the Private Sector
Working with the Terminally Ill

National Beverage & Products Association
Time & Stress Management

National Catholic Conference of Airport Chaplains
Dealing with Death, Dying and Suicide

Orlando Claims Association
Hypnosis

Tuskawilla Middle School
Vocational Direction

Orlando Regional Medical Center – Nursing Staff
Self-Approval Satisfaction

Orlando Regional Medical Center – Inpatient Psychiatric Nursing Staff
Self-Approval Satisfaction
Stress Management
Time Management
Pain Management

Orlando Regional Medical Center/Annex – Emergency Room Staff
Stress Management

Primrose School for the Retarded – Teacher Training
Stress Management
Time Management

Rehabilitation Counseling Services, Inc.
Application and Use of a Transferable Skills System

Reliance Insurance Company
Vocational Rehabilitation – What it is and How to Use it

Rollins College
Vocational Rehabilitation

Seminole County Secretarial Seminar
Stress Management
Communication Skills

South Florida Claims Association
Stress Management through Self-Hypnosis

State Farm Insurance
Managed Care & How to Use it

Technical Aids for the Disabled 1982 Conference
Vocational Rehabilitation

The Columbus School
Value Awareness for Students
Suicide Awareness
Teambuilding & Communication Skills
Stress Management for Teachers

Union Mutual Insurance Company
Application and Use of the Ability Information System

University Presbyterian Church
Stress Management in the 21st Century
Understanding Dysfunctionality
Stress Management in the Older Years
The Gift of Communication
Seasons of Marriage

U.S. Insurance Group
Office Automation

Valencia Community College
Near Death Experiences – What they are & How they Effect Life and Death

Winter Park High School
Introduction to Psychology

Winter Park Police Department
The Value of Hospice Programs